







Model Curriculum

Assistant Carpenter-Wooden Furniture

SECTOR: FURNITURE & FITTINGS

SUB-SECTOR: Wooden Furniture

OCCUPATION: Production-Wooden Furniture

REF ID: FFS/Q0103, V1.0

NSQF LEVEL: 3















Certificate

CURRICULUM COMPLIANCE TO QUALIFICATION PACK – NATIONAL OCCUPATIONAL STANDARDS

is hereby issued by the

FURNITURE & FITTINGS SKILLS COUNCIL

for

MODEL CURRICULUM

Complying to National Occupational Standards of Job Role/ Qualification Pack: `Assistant Carpenter-Wooden Furniture' QP No. `FFS/Qo103 NSQF Level 3'

Date of Issuance: February 15th, 2018

Valid up to*: February 14th, 2019

*Valid up to the next review date of the Qualification Pack

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Authorized Signatory (Furniture & Fittings Skill Council)









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Assistant Carpenter-Wooden Furniture CURRICULUM/SYLLABUS

This program is aimed at training candidates for the job of an "<u>Assistant Carpenter-Wooden Furniture</u>", in the "<u>Furniture & Fittings</u>" Sector/Industry and aims at building the following key competencies amongst the learner.

Program Name	Assistant Carpenter-Wooden Furniture			
Qualification Pack Name & Reference ID	FFS/Q0103, Version 1.0			
Version No.	1.0	Version Update Date	12-07-2017	
Pre-requisites to Training	Preferably equivalent to 5 th (Normal literacy of reading, writing and understanding) 0- 1 year of experience relevant experience preferred			
Training Outcomes	his Job Role: General assistant carpenter with prospects of assistant carpenter materials: Effectively identify, select to carpentry works. Assistance in furniture Maintain the work area handling tools, equipment safety measures in terms to carpentry occupation. Work effectively with	r Wooden Furniture will ga introduction to the job role respect to the furniture in	in understanding of e, importance of the dustry, potential and tools, equipment & dequipment relevant making efficiently oppropriate method of earsed with health and oment safety relevant by with stakeholder,	









This course encompasses 5 out of 5 NOS (National Occupational Standards), of "Assistant Carpenter- Wooden Furniture" Qualification Pack issued by "Furniture & Fittings Skill Council".

Sr. No.	Module	Key Learning Outcomes	Equipme nt Required
1	Introduction Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module	 Impart General Discipline in the classroom The Role of an Assistant Carpenter – Wooden Furniture, job opportunities and its importance Scope of furniture & fittings industry Impart basic skills of communication To make understand basic reading capabilities for enabling him to read signs, notices and/or cautions at site. 	1XBlackboard, Chalk 2 packet, duster 1 pc.
2	Understanding the organizational context/ company/ employer Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code FFS/N0104	 Relates to expectations and responsibilities of the job role Applies the knowledge and understanding of the importance of the rules, codes, guidance and standards, policies, manuals, rules and regulation of the organization Identifies and contact the concerned persons in case of queries on procedures/products/any problem Differentiate and learn the escalation in hierarchy 	1XBlackboard, Chalk 2 packet, duster 1 pc.
3	 Maintenance of work area, tools and machines Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 08:00 Corresponding NOS Code FFS/N8501 Handle materials, machinery, equipment and tools safely and correctly Use correct handling procedures Use materials to minimize waste Prepare and organize work Maintain a clean and hazard free working area Deal with work interruptions Maintain tools equipment and consumables Work in a comfortable position with the correct posture 		1XBlackboard, Chalk 2 packet, duster 1 pc. 1XBlackboard, Chalk 2 packet, duster 1 pc. Hand Tools:- Measurement tools:- Measurement Tape, Steel Rule, Zigzag Rule, Folding Rule









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		 Use cleaning equipment and methods appropriate for the work to be carried out Dispose of waste safely in the designated location Store cleaning equipment safely after use Ensure safe and correct handling of materials, equipment and tools Maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration 	Marking Pencil, Marking Knife, Marking Thread Striking Tools:- Cross peen Hammer, Mallet Planing Tools:- Jack Plane, Smoothing Plane, Block Plane, Compass Plane, Spoke Shave Sharpening Tools:-Oil stone, Triangular File Sawing Tools:- Hand saw, Compass saw, Coping saw Testing Tools:- Try Square, Mitre Square, Sprit Level, Water Level Pipe, Chipping Tools:- Firmer/Bevel Chisel, Mortise Chisel Holding Tools:- Firmer/Bevel Chisel, Mortise Chisel Holding Tools:- Circular Saw, Jig Saw, Planner, Router, Drill Machine Hardware & Fittings:- Rastex/Minifix, Auto closing hinges:-0 Crank, 9.5 crank, 16 crank, Drawer Runner:- Telescopic/Under mount Runner, Handle, Knob, Locks :-Cabinet Lock/Multipurpose
4	Ensuring health and safety at workplace Theory Duration (hh:mm) 08:00 Practical Duration	 Work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines Check the worksite for any possible health and safety hazards Follow of manufacturers' instructions and job specifications relating to safe use of materials specifically chemicals and power equipment Ensure safe handling and disposal of waste 	1XBlackboard, Chalk 2 packet, duster 1 pc. Masks, safety glasses, ear muffs, safety footwear, gloves, aprons etc. First Aid,









(hh:mn)	and dehris	Different Types of
(hh:mn 00:00 Corres NOS Co FFS/N8	ponding ode •	and debris Identification and report of any hazards and potential risks/ threats to supervisors or other authorized personnel Know the possible hazards like sharp edged tools, hazardous surfaces, physical hazards, electrical hazards, health hazards from chemicals and other such toxic material etc. Undertake first aid activities in case of any accident, if required and asked to do so Select and use appropriate personal protective equipment compatible to the work and compliant to relevant occupational health and safety guidelines Know use of personal protective equipment like masks, safety glasses, head protection, ear muffs, safety footwear, gloves, aprons etc. Maintain correct body posture while standing and working for long hours and carrying heavy materials Know about lifting, carrying or moving heavy wooden furniture and accessories from one place to another using approved safe working practices Handle all required tools, machines, materials & equipment safely Adhere to relevant occupational safety policies while handling sharp tools to make and install furniture and fittings Take safety measures while handling glass, heavy wood, materials, chemicals etc. Apply good housekeeping practices at all times Follow good housekeeping practices: clean/tidy work areas, removal/disposal of waste products, protect surfaces Report of accident/incident and report to authorized person	Different Types of Fire Extinguisher
(hh:mn 08:00 Practic Duratio (hh:mn 00:00	Duration al al an b) conding ode	Understand appropriate procedure in case a of fire emergency Know the electrical safety measures while working with electrically powered tools & equipment Follow agreed evacuation procedures in the event of an emergency or an accident, fires, natural calamities Check and ensure general health and safety equipment are available at work site Understand the use of general health and safety equipment like fire extinguishers; first aid equipment; safety instruments and clothing; safety installations (e.g. fire exits, exhaust fans) Comply with restrictions imposed on harmful	1XBlackboard, Chalk 2 packet, duster 1 pc Masks, safety glasses, ear muffs, safety footwear, gloves, aprons etc. First Aid, Different Types of Fire Extinguisher









	chemicals inside work area during working hours	
	Know the correct demonstrating rescue techniques applied during fire hazard	
	Demonstrate good housekeeping in order to prevent fire hazards	
•	Demonstrate the correct use of a fire extinguisher and how to free a person from electrocution	
1	Respond promptly and appropriately to an accident situation or medical emergency	
•	Participate in emergency procedures like raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work	

- Understand the use the various appropriate fire extinguishers on different types of fires correctly like Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D:combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special suppression agents)
- Know methods of accident prevention in the work environment
 Methods of accident prevention like training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety notices, advice; instruction from colleagues and supervisors









6	Interaction with seniors Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code FFS/N8801	 Know how to seek assistance from supervisor or any such appropriate authority as and when required Ask questions and seek clarifications on work tasks whenever required Know the way to seek and obtain clarifications on policies and procedures, from the supervisor or other authorized personnel Identify and report any possible deviations to appropriate authority Address the problems effectively and report if required to immediate supervisor appropriately Receive instructions clearly from superiors and respond effectively on the same Follow escalation matrix in case of any grievance Accurately receive information and instructions from the supervisor related to one's work 	1XBlackboard, Chalk 2 packet, duster 1 pc
7	Work effectively Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code FFS/N8801	 Coordinate and cooperate with colleagues to achieve work objectives Display courteous behaviour at all times Respond politely to customer queries and other team members Follow work place dress code Keep work area in a tidy and organized state Adhere to time lines and quality standards Follow organizational policies and procedures Share information with team wherever and whenever required to enhance quality and productivity at work place Work together with co-workers in a synchronized manner Communicate with others clearly, at a pace and in a manner that helps them to understand Show respect to other and their work Display active listening skills while interacting with others at work Demonstrate responsible and disciplined behaviors at the workplace e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc. 	1XBlackboard, Chalk 2 packet, duster 1 pc









8	Work Assessment Theory Duration (hh:mm) 12:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code FFS/N0104	 Understanding nature of work, timeliness and requirement from the supervisor Assist in compilation to all the required documentation Assist in preparing sketches as per requirements of the customer 	Measurement Tools Testing Tools, Technical drawings
9	Tool planning and material gathering Theory Duration (hh:mm) 16:00 Practical Duration (hh:mm) 12:00 Corresponding NOS Code FFS/N0104	 Selection and gathering of appropriate tools and equipment needed for making furniture Collection of raw materials, hardware materials post supervisor approval Identification of any shortage or defect in raw materials Arrangement of raw materials and tools in an appropriate manner 	Raw materials:- Solid Wood, Block Board, Plywood, Particle &MDF Panel, Laminate, Veneer, PVC Edge Banding Tape, Adhesive Hardware & Fittings:-Hinges:- Butt Hinges/Auto closing hinges:-0 Crank,9.5 crank, 16 crank, Drawer Runner:- Telescopic/Under mount Runner, Handle, Knob,









10	Cutting and shaping of wood Theory Duration (hh:mm)	 Study of technical drawing, cutting of wood as per the specified measurement using try-square, scriber etc Cutting the wood as per the specified measurements using appropriate tools with design specification 	1XBlackboard, Chalk 2 packet, duster 1 pc Hand Tools
	Practical Duration (hh:mm) 58:00 Corresponding	 Assist in giving shape to furniture component as per the drawing using appropriate tools Assist in running the planer over the wooden surface Placing the cut components in an appropriate manner Assist in marking and making provision for joineries on wooden components and 	Measurement tools:- Measurement Tape, Steel Rule, Zigzag Rule, Folding Rule Marking Tools:-
	NOS Code FFS/N0105	facilitate joining by using adhesive, nails or screws Assist in cutting laminate/veneer sheet to size in design and paste with adhesive on the surface	Pencil, Marking Knife, Marking Thread Striking Tools:-
		ѕипасе	Cross peen Hammer, Mallet Planing Tools:-
			Jack Plane, Smoothing Plane, Block Plane, Compass Plane, Spoke Shave
			Sharpening Tools:-Oil stone, Triangular File
			Sawing Tools:- Hand saw, Compass saw, Coping saw
			Testing Tools:- Try Square, Mitre Square, Sprit Level, Water Level Pipe,









 Assist in placing the furniture components/ parts according to the drawing and as required for joining Assemble the components using joinery and ensuring correct fit and secure them by using hardware like screw, nails, dowel, adhesives etc Assist in covering all open edges using tape or putty Support in smoothening all wooden surfaces using sanding tools Smoothening the components or repair/ replace the parts Assist in gathering all the hardware fittings that are required to be fitted on the furniture like door, cabinet hinges, latches, drawer, sliding channels etc Marking the furniture and using appropriate tools and fittings at the required place. Support in checking for overall accuracy and quality in terms of measurements, fittings of assembled parts, rigidity, steadiness, levelling etc Rectify the defects as per the instructions Clean the furniture for removing the dust Clean the site and remove all the debris 	Sand paper, belt sander, orbital sander, nails, dowel, adhesives, Testing tools Sharpening tools Drilling tools Planning tools Supportive tools, Power Tools (Circular saw, Jig saw, Planner, Router, Drill Machine, etc
Unique Equipment Required: 1XBlackboard, Chalk 2 Packet, Duster 1 pc PPE:-Safety Masks, safety glasses, Ear plug, Safety for First Aid, Different Types of Fire Extinguisher, Working I Hand Tools:- Measurement tools:-Measurement Tap Rule, Folding Rule Marking Tools:-Pencil, Marking Knife, Marking Thread Striking Tools:- Cross peen Hammer, Mallet Planing Tools:-Jack Plane, Smoothing Plane, Block Planing Tools:-Jack Plane, Smoothing Plane, Block Plane, Spoke Shave Sharpening Tools:-Oil stone, Triangular File Sawing Tools:- Hand saw, Compass saw, Coping saw Testing Tools:- Try Square, Mitre Square, Sprit Level, Chipping Tools:-Firmer/Bevel Chisel, Mortise Chisel Holding Tools:-T Bar clamp, G clamp, Rasp file Misc.Tools:-Screw Driver, Nail Punch, Pincer Power Tools:-Circular Saw, Jig Saw, Planner, Router, etc Accessories:- Adhesive, Screw (Different size), Nail, Tape, Hardware:-,Hinges:- Butt Hinges, Auto closing Hinges:- Crank, , Drawer Runner:-Telescopic/Under mount Runner.	Bench e, Steel Rule, Zigzag ane, Compass Plane, Water Level Pipe, Drill Machine, Sander PVC Edge Banding -0Crank,9.5 Crank,16
_	parts according to the drawing and as required for joining Assemble the components using joinery and ensuring correct fit and secure them by using hardware like screw, nails, dowel, adhesives etc Assist in covering all open edges using tape or putty Support in smoothening all wooden surfaces using sanding tools Smoothening the components or repair/ replace the parts Assist in gathering all the hardware fittings that are required to be fitted on the furniture like door, cabinet hinges, latches, drawer, sliding channels etc Marking the furniture and using appropriate tools and fittings at the required place. Support in checking for overall accuracy and quality in terms of measurements, fittings of assembled parts, rigidity, steadiness, levelling etc Rectify the defects as per the instructions Clean the furniture for removing the dust Clean the site and remove all the debris Unique Equipment Required: 1XBlackboard, Chalk 2 Packet, Duster 1 pc PPE:-Safety Masks, safety glasses, Ear plug, Safety for First Aid, Different Types of Fire Extinguisher, Working, Hand Tools:- Measurement tools:-Measurement Tap Rule, Folding Rule Marking Tools:-Pencil, Marking Knife, Marking Thread Striking Tools:-Pencil, Marking Knife, Marking Thread Striking Tools:-Jack Plane, Smoothing Plane, Block Planing Tools:-Jack Plane, Smoothing Plane, Block Planing Tools:-Jack Plane, Smoothing Plane, Block Planing Tools:-Firmer/Bevel Chisel, Mortise Chisel Holding Tools:-Firmer/Bevel Chisel, Mortise Chisel Misc.Tools:-Screw Driver, Nail Punch, Pincer Power Tools:-Circular Saw, Jig Saw, Planner, Router, etc

Grand Total Course Duration: 240 Hours, 0 Minutes

(This syllabus/ curriculum has been approved by Furniture & Fittings Skill Council)









Trainer Prerequisites for Job role: "Assistant Carpenter – Wooden Furniture" mapped to Qualification Pack: "FFS/Q0103"

Sr No	Area	Details
1	Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack "FFS/Q0103".
2	Personal Attributes	Aptitude for conducting training, and pre/ post work to ensure competent, employable candidates at the end of the training. Strong communication skills, interpersonal skills, ability to work as part of a team; a passion for quality and for developing others; well organized and focused, eager to learn and keep oneself updated with the latest in the mentioned field.
3	Minimum Educational Qualifications	Minimum 10 th pass Minimum 25 years of age
4a	Domain Certification	Certified for Job Role: "Assistant Carpenter – Wooden Furniture" mapped to QP: "FFS/Q0103". Minimum accepted score as per FFSC guidelines will be 80%.
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q0102". Minimum accepted score will be 80%.
5	Experience	Minimum Five years site experience in woodworking









Annexure: Assessment Criteria

Job Role Assistant Carpenter Wooden Furniture

Qualification Pack FFS/Q0103, v1.0

Sector Skill Council Furniture & Fittings Skill Council

Guidelines for Assessment

- 1.Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
- 4.Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training centre (as per assessment criteria below).
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training centre based on this criteria
- 6.To pass the Qualification Pack, every trainee should score a minimum of 50% in aggregate
- 7.In case of unsuccessful completion. the trainee may seek reassessment on the Qualification Pack.

Total Marks: 50	Compulsory NOS		N 1 -	A II (*	
Assessment outcomes	Assessment criteria for outcomes		Marks Allocation		
		Total Marks	Out Of	Theory	Skills Practical
1. FFS/N0104 (Assist in furniture planning and organizing	PC1. understand the nature of work & requirement in terms of style, shape, design pattern, dimensions etc. and detailing of work needed on furniture from the supervisor	100	15	3	12
work to meet expected outcome)	PC2. get clarity on the timelines before work initiation		7	1	6
	PC3. assist in compliance to all the required documentation		10	2	8
	PC4. assist in preparing sketches as per requirements of the customer in case of absence of such drawing/sketch and seek requisite approvals		11	2	9
	PC5. support in selecting and gathering the appropriate tools and equipment's needed for making of furniture such as hammer, saw, circular saw ,chisel, measuring tape, driller machine ,measuring tape, planning tools (e.g. electric planer, hand plane) ,sanding tools (e.g. sand paper, belt sander) etc.		13	3	10









	PC6.	collect the wood raw material and all		12	2	10
		hardware materials (e.g. nails , adhesives etc.) needed and assist in undertaking procurement if in shortage, post supervisor approval				
	PC7.	check if the required tools and equipment's /machines/other materials are in proper working condition		10	2	8
	PC8.	assist the lead/supervisor in identifying any shortage or defect in raw materials and raising a request if any specific tool/equipment is needed for the work		12	2	10
	PC9.	arrange /place the raw materials and tools in an appropriate manner to have enough space to work and seek supervisor guidance if needed		10	2	8
			Total	100	20	80
2. FFS/N0105 (Assist in furniture making)	PC1.	study all the technical drawings and help in marking on the wood as per the dimensions in the drawing using try- square, scriber, etc.	100	6	1	5
	PC2.	cut the wood as per the specified measurements using appropriate tools and equipment's. E.g. hand saw, table saw, circular saw, chisels, cutter machine etc.		8	2	6
	PC3.	check that the cut components are in line with the design specifications		5	1	4
	PC4.	assist in giving a shape to the furniture component e.g. round or oval etc., as per the drawing using appropriate tools and run a planer over the wooden surface. Tools e.g. saw, hand router, rasp, file, hand plane, electric planer, spoke shave etc.		6	1	5
	PC5.	place the cut components in an appropriate manner		5	1	4
	PC6.	assist in marking and making provision for joineries on wooden components and facilitate joining by using adhesive, nail or screws		5	1	4









PC7. cut laminate/veneer sheet to size in case stated in design and paste with adhesive on the surface of furniture	5	1	4
PC8. assist in placing the furniture components/parts according to the drawing and as required for joining	4	1	3
PC9. assemble the components using joinery and ensuring correct fit and secure them in position by using hardware like screws, nails, dowel ,adhesives etc.	6	1	5
PC10. assist in covering all the open edges using tape or putty etc.	5	1	4
PC11. support in smoothening all the wooden surfaces using sanding tools. E.gsand paper, belt sander, orbital sander etc. and polishing if needed and finishing it to required specifications	5	1	4
PC12. smoothen the component or repair/replace the parts as needed for an old structure, as per seniors guidance received	3	1	2
PC13. assist in gathering all the hardware fittings that are required to be fitted onto the furniture basis the design. E.g. door and cabinet hinges, latches, drawer sliding channels etc.	5	1	4
PC14. put markings on the furniture and using appropriate tools fasten /place the fittings at the required place. Tools e.g. drill machine, hammer etc.	8	2	6
PC15. support in checking for overall accuracy and quality in terms of measurements, fitting of assembled parts, rigidity, steadiness, levelling etc.	6	1	5
PC16. rectify if any defects are found or incorporate if any improvement feedback is received	5	1	4
PC17. wipe the furniture to remove any dust etc.	4	1	3
PC18. gather all the tools and remove from the site	4	1	3









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	PC19. remove all the debris from the site and		5	1	4
	clean the work area in accordance with				
	organization policy				
		Total	100	20	80
3.FFS/N8601 Ensure health and safety at workplace	PC1. work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines		3	2	1
	PC2. ensure that health and safety instructions applicable to the work place are being followed		3	1	2
	PC3. check the worksite for any possible health and safety hazards		3	1	2
	PC4. follow manufacturers' instructions and job specifications relating to safe use of materials specifically chemicals and power equipment		3	1	2
	PC5. ensure safe handling and disposal of waste and debris		3	0	3
	PC6. identify and report any hazards and potential risks/ threats to supervisors or other authorized personnel Hazards: sharp edged tools, hazardous surfaces, physical hazards, electrical hazards, health hazards from chemicals and other such toxic material etc.		3	1	2
	PC7. undertake first aid activities in case of any accident, if required and asked to do so		3	0	3
	PC8. select and use appropriate personal protective equipment compatible to the work and compliant to relevant occupational health and safety guidelines Personal protective equipment: masks, safety glasses, head protection, ear muffs, safety footwear, gloves, aprons etc.		3	0	3
	PC9. maintain correct body posture while standing and working for long hours and carrying heavy materials		3	0	3
	PC10. lift, carry or move heavy wooden furniture and accessories from one place to another using approved safe working practices		4	2	2









PC11. handle all required tools, machines, materials & equipment safely	4	2	2
PC12. adhere to relevant occupational safety policies while handling sharp tools to make and install furniture and fittings	3	0	3
PC13. take safety measures while handling glass, heavy wood, materials, chemicals etc.	3	0	3
PC14. apply good housekeeping practices at all times Good housekeeping practices: clean/tidy work areas, removal/disposal of waste products, protect surfaces	3	2	1
PC15. report accident/incident report to authorised personal	3	1	2
PC16. perform basic safety checks before operation of all machines, tools and electrical equipment	3	2	1
PC17. follow recommended material handling procedure to control damage and personal injury	3	1	2
PC18. follow safe working practices at all times	3	1	2
PC19. follow appropriate procedure in case a of fire emergency	3	1	2
PC20. follow electrical safety measures while working with electrically powered tools & equipment	4	2	2
PC21. follow agreed work location procedures in the event of an emergency or an accident	3	1	2
PC22. follow emergency and evacuation procedures in case of accidents, fires, natural calamities	3	1	2
PC23. check and ensure general health and safety equipment are available at work site General health and safety equipment: fire extinguishers; first aid equipment; safety instruments and clothing; safety installations (e.g. fire exits, exhaust fans)	4	1	3
PC24. comply with restrictions imposed on harmful chemicals inside work area during working hours	3	0	3
PC25. correctly demonstrate rescue techniques applied during fire hazard	3	0	3









	PC26. demonstrate good housekeeping in order to prevent fire hazards		3	0	3
	PC27. demonstrate the correct use of a fire extinguisher		3	2	1
	PC28. demonstrate how to free a person from electrocution		3	1	2
	PC29. respond promptly and appropriately to an accident situation or medical emergency		3	0	3
	PC30. participate in emergency procedures Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work		3	0	3
	PC31. use the various appropriate fire extinguishers on different types of fires correctly Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids andgases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D: combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special suppression agents)		3	1	2
	PC32. state methods of accident prevention in the work environment Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety notices, advice; instruction from colleagues and supervisors	Total	100	3	7 0
4.FFS/N8501	DC1 handle materials maskings	100	8	4	4
Maintain work	PC1. handle materials, machinery, equipment and tools safely and correctly	100	0	4	4
area, tools and	PC2. use correct handling procedures		8	4	4
machines	PC3. use materials to minimize waste		8	4	4
				<u> </u>	









	PC4.	prepare and organize work		8	4	4
	PC5.	maintain a clean and hazard free working area		8	4	4
	PC6.	deal with work interruptions		8	4	4
	PC7.	maintain tools equipment and consumables		8	4	4
	PC8.	work in a comfortable position with the correct posture		8	4	4
	PC9.	use cleaning equipment and methods appropriate for the work to be carried out		8	4	4
	PC10	dispose of waste safely in the designated location		8	5	3
	PC11	store cleaning equipment safely after use		7	3	4
	PC12	ensure safe and correct handling of materials, equipment and tools		7	3	4
	PC13	maintain appropriate environment to protect stock from pilfering, theft, damage and deterioration		6	3	3
			Total	100	50	50
5.FFS/N8801 Work effectively	PC1.	seek assistance from supervisor or any such appropriate authority as and when required	100	3	1	2
with others	PC2.	ask questions and seek clarifications on work tasks whenever required		3	1	2
	PC3.	seek and obtain clarifications on policies and procedures, from the supervisor or other authorized personnel		5	5	0
	PC4.	identify and report any possible deviations to appropriate authority		3	1	2
	PC5.	address the problems effectively and report if required to immediate		5	2	3
		supervisor appropriately				
	PC6.	·		3	1	2
	PC6.	supervisor appropriately receive instructions clearly from superiors and respond effectively on			1 4	2
		supervisor appropriately receive instructions clearly from superiors and respond effectively on the same follow escalation matrix in case of any		3		









standards; not gossiping and idling time; eliminating waste, honesty, etc.			
PC21. demonstrate responsible and disciplined behaviours at the workplace disciplined behaviours: e.g. punctuality; completing tasks as per given time and	6	0	6
PC20. display active listening skills while interacting with others at work	5	0	5
PC19. show respect to other and their work	5	0	5
PC18. communicate with others clearly, at a pace and in a manner that helps them to understand	6	3	3
PC17. work together with co-workers in a synchronized manner	6	0	6
PC16. share information with team wherever and whenever required to enhance quality and productivity at work place	5	2	3
PC15. follow organizational policies and procedures	4	4	0
PC14. adhere to time lines and quality standards	5	2	3
PC13. keep work area in a tidy and organized state	5	0	5
PC12. follow work place dress code	5	0	5
PC11. respond politely to customer queries and other team members	5	1	4
PC10. display courteous behaviour at all times	5	0	5